



Date Adopted: 05/22/84

Date Revised: 08/23/16

Date Reviewed: 08/23/16

Policy 403
Reasons For Disconnection

POLICY:

The Cooperative may disconnect a service to a member for any of the following reasons:

1. Violation of Service Policy(s)
2. Non-payment or other violation of Rate Schedule
 - a. Bills unpaid by the 15th of the month are considered to be overdue. A delinquent notice will be mailed as soon as possible after the 15th of the month.
 - b. If the bill remains unpaid, a second written notice will be mailed to the consumer, advising that service will be subject to disconnection five days from the date of notice. No further notice need be provided.
 - c. If Board deems necessary, any or all electric services owned by a consumer may be disconnected for non-payment of a just bill.
3. Violation of Contract
4. Theft or Diversion of Current

The Cooperative may discontinue service to the member for the theft or diversion of current or the appearance of current theft devices on the premises of the member.

The discontinuance of service by the Cooperative for any causes as stated in this rule does not release the member from his obligations to the Cooperative for the payment of minimum bills as specified in application of the member or contract with the member.

RESPONSIBILITY:

Manager, Billing Department, and Line Superintendent

PROCEDURE:

As outlined in the above written policy